



Christie
CENTRE

ANNUAL REPORT

2022-23

Christie Centre Inc. acknowledges all the Traditional Aboriginal tribes along the rivers in the Mallee and District area on whose land we work and live as the first people of this Nation.

We pay respect to all Elders past, present and emerging, and honour their culture. Everyone is welcome at Christie Centre Inc. inclusive of race, religious beliefs, gender and sexuality.

CHAIR'S REPORT

It is my pleasure to present my chairman's report for 2022/2023.

The Christie Centre has had another exciting and jam-packed year with many new and exciting opportunities presenting.

Our organisation continues to evolve whilst still focusing on our core business and fostering strong community relationships. These relationships are pivotal to our organisation's success.



To our amazing staff who remain focused on delivering high quality services for participants, their families, carers and communities, the Board would like to extend our thanks. Without your efforts we could not achieve the amazing things that collectively we do. As a quality audited and verified service provider your work always surpasses the standards required; we can measure it and evidence it.

The Christie Centre continues on its ambitious plan to increase work options for participants via our social enterprise platforms. The latest of these being the Powerhouse project, this and our other social enterprises will continue to provide much needed supported employment opportunities for people in our community who face barriers to employment.

A special thank you must go to all staff and volunteers alike involved in the Herculean effort to move and then return Growability to our Cureton Avenue site after the recent floods. This was nothing short of outstanding.

A Special General Meeting was held on the 11th of August attended by all Board members, staff and community representatives. The purpose of this meeting was to ratify the proposed changes to the organisation's constitution.

I am happy to say all changes were unanimously accepted.

It would be remiss of me not to acknowledge the contribution of board members Pat, Inga and Jenny who undertook the task of reviewing and developing our constitution into a fit for purpose document ratified in a recent Special General Meeting with unanimous approval. Testament to our desire to be forward thinking and flexible in our governance and in our actions.

As a Board we will continue to focus on providing the best possible service and workplace for participants and staff alike. We are thrilled with the performance of EO Florence Davidson and her leadership team. In challenging times they continue to excel and the planning, restructuring to optimise outcomes, increasing sustainability and ensuring ongoing innovation for best practice holds us in good stead.

In closing I would like to extend my thanks to my Board colleagues for their continued support and extend my heartfelt thanks for the ongoing support from our community. The strong partnerships and the willingness to ensure inclusion and diversity are front and centre of all that we do together.

Yours Sincerely,
Ross Humphreys

EXECUTIVE OFFICER'S REPORT

When we ask and support people to be their best, we turn a deficit model of what we can not do into a solution focused CAN DO approach. This is evident in the outcomes achieved this financial year at the Christie Centre.



In a year marred by climate change challenges, intense heat, flooding and mosquito-borne disease as well as continuing to manage to live with COVID 19 we continue to strive to create moments of success and opportunity.

Our priorities this year included broadening our leadership and co-designing service options with people who use our services. This ensures we remain relevant, flexible and cost effective for our community. We actively encourage third party verification and continue to conduct external audits and a continual quality improvement framework that ensures our transparency and drive to provide the range of supports that enhance skill development, participation within our community and full citizenship.

In a year of confronting Royal Commission hearings and an NDIS review that will call for sweeping changes our role to strongly advocate for improved quality and safeguards has been at the forefront of some of our work over the past 12 months. Whilst gaining good outcomes for individuals the process remains fractured and difficult to navigate, especially for individuals and their families.

Systemic change must occur as we continue to advocate for choice and

control. We also call for aspiration, equity, and inclusion in providing plans for people to be fully active within their community, to participate and to belong.

This year more than most has shown the diversity, flexibility and skill of our teams, in managing everything with a sense of calm, empathy, humanity and humour. We mourned those who we lost and we welcomed those new to our services.

We were humbled to receive a sizable bequest which has supported our work and allows us to plan for a purpose built facility in the next few years. This will enable us to to accommodate a state of the art space for participants and team members and allow us to fully utilize the technologies of tomorrow.

This year we saw team members thrive and take on new leadership positions. We saw people gain skills and participate across the community and we saw capability evidenced and achieved. None of this happens by chance. It happens due to the hard work and efforts of a team of exceptional people. To the Board, our partners, participants, families, community members and the remarkable staffing group - thank you on an exceptional year of triumph, advocacy and positive outcomes.

Yours Sincerely,
Florence Davidson



“ I wanted you to know how awesome the support we receive is, the team are great whether it is supported employment or in home support. We are well informed of what is going on and they made our family member the happiest guy.” *Family of a participant to external auditors.*

FINANCIALS

CHRISTIE CENTRE INCORPORATED
ABN 68 554 592 464
STATEMENT BY MEMBERS OF THE COMMITTEE

The Committee has determined that the Association is not a reporting entity and that these general-purpose financial statements should be prepared in accordance with the accounting policies described in Note 2 of the financial statements.

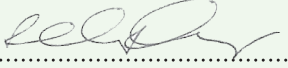
The Committee of the Association declares that:

1. The financial statements and notes for the year ended 30 June 2023, as set out on pages 1 to 32, are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* and;

- (a) comply with Australian Accounting Standards; and
- (b) give a true and fair view of the financial position as at 30 June 2023 and of the performance for the year ended on that date is in accordance with the accounting policies described in Note 2 of the financial statements.

2. In the opinion of the Committee, there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Members of the Committee.



Ross Humphreys *President*
 Dated 12 October 2023



Simon Rule *Treasurer*

CHRISTIE CENTRE INCORPORATED
STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2023

Note	2023	2022
	\$	\$
Revenue from operating activities	7,722,176	6,332,739
Revenue from non-operating activities	196,519	175,415
Expenses		
Cost of Sales	(66,999)	(153,690)
Finance Costs	(40,238)	(36,601)
Employee Benefits	(6,589,785)	(6,021,241)
Depreciation and amortisation expense	(209,128)	(210,327)
Occupancy expenses	(243,217)	(219,488)
Other expenses	(597,899)	(603,017)
Surplus/(deficit) for the year	171,429	(736,210)
Other Comprehensive Income/Loss	-	-
Total Comprehensive Income for the year	171,429	(736,210)

The above statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes.



1. BE A VALUED AND PREFERRED PROVIDER

- Sold out performance by ArtRageUs players
- New Multiple Enterprise Agreement approved by Fair Work Australia
- Community nominated for BONZA airlines Taste of Sunraysia product from Mildura Chocolate Company
- **132** Active team members of all abilities
- **Increased** 1:1 supports - approx. 76 shifts per week
400 hours of support per week
84 hours of respite per month
Grown from around 10 participants in 2018 to 60 in 2023
- **217** Programs of support
27 public speaking, interviews and panel sessions held on leadership, inclusion, diversity and social enterprises

2. PROVIDE EXCELLENCE IN SERVICE AND SUPPORT

- Maintained NDIS, ISO 9001, NAID & Social Traders Certification gained HACCP accreditation
- **13** Transition to Work graduates
- **43** Learn Local graduates all courses
- **5376** hours of staff training undertaken
- **5** COVID clinics with over 165 vaccinations
- Interactive wall that is now a feature of the Visitor Inspiration point at Powerhouse Place created in partnership with ArtRageUs artists

3. BUILD ON SUSTAINABILITY

- As a Social Enterprise Victoria (SENVIC) lead agency we continue to connect and support emerging social enterprises in the region coordinating Mallee food trail
 - Moved **120,000** plants during the flood and relocated GrowAbility Nursery
 - Constructed accessible transportable for programs and events at GrowAbility
 - Opened new receivals station at AroundAgain
 - **160** tonnes of paper diverted from landfill via accredited Document Destruction
 - Government funding to purchase a second shredder to meet demand
 - **80** tonnes of waste diverted from landfill
- Collaborated with Deloitte and other sector leaders to investigate a shared use product for the disability sector*

4. COMMUNITY ADVOCACY AND ENGAGEMENT

- Collaborated and supported MRCC to improve inclusion and accessibility with support for Changing Places
- Successful in open tender for Powerhouse Place to establish SPARK a visitor inspiration and kiosk to open late 2023
- Supported Take Over Mildura - a youth forum to highlight youth led initiatives
- **4869** hours of volunteering support hours
- Hosted the International Women's Day Breakfast



Our Strategic
Highlights
Financial Year 2022-23



ACKNOWLEDGEMENTS

AUSTRALIAN PREMIUM DRIED FRUITS - CENTRE FOR PARTICIPATION
COLLIER CHARITABLE FUND - DJPR - DJSIR - DEPARTMENT OF SOCIAL SERVICES
EVERY AUSTRALIAN COUNTS - FRRR - GANDEL PHILANTHROPY - GARY FALLON
GJ GARDNER - GREENING MILDURA - GOOD360 - HANDS UP MALLEE
IAN POTTER FOUNDATION - MALLEE REGIONAL PARTNERSHIP - MERBEIN MEDICAL
MILDURA ARTS CENTRE - MILDURA BASE PUBLIC HOSPITAL - MILDURA CITY HEART
MILDURA GOLF RESORT - MILDURA LIVING MAGAZINE - MILDURA RURAL CITY COUNCIL
MURRAY RIVER SALT - NATIONAL DISABILITY SERVICES - NMLLEN - OLAM EDIBLE NUTS
POINT 3 DESIGN - QUANTUM CERTIFICATION SERVICES - SCHS - SECONDBITE - SENVIC
SILVER CITY EXPRESS - SMECC - SOCIAL IMPACT HUB - SOCIAL TRADERS
SUNITAFE - SUSTAINABILITY VICTORIA - WESTPAC

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Artwork by Jayden Dickinson - ArtRageUs